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What-If Analyzer for DMN-based Decision Models

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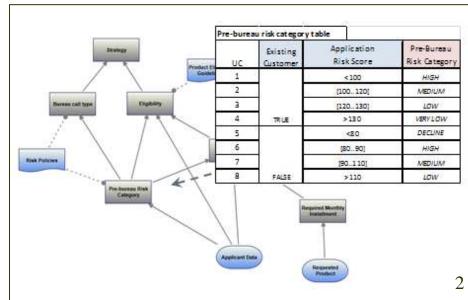


The OMG Standard "DMN" for Decision Model and Notation

- Specifies key concepts and constructs for business decision modeling
- Available since Sep-2013
- New Release 1.1 just published

Many vendors announced their DMN

support





Orientation to a Single Decision

- DMN expects to produce one output decision for any feasible input
- It requires decision models to be <u>complete</u> covering ALL (!) possible combinations of decision variables
- It is unrealistic requirement as even small decision models may require thousands and thousands of manually created rules

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Static vs. Dynamic Decision Models

- Traditional Business Decision Models:
 - Static by nature
 - All business rules are already defined and activated



- Modern Decision Models:
 - Should be dynamic
 - Changes in rules are propagated in real time
 - Possible conflicts among rules are immediately diagnosed





Decision Models need Real-Time What-If Analysis

- A business friendly graphical interface that supports "what-iffing" to:
 - Allowing a user to activate or deactivate business rules with a simple click
 - Showing immediately how rules activation/deactivation modifies all related decision variables
 - Showing possible conflicts





Decision Optimization

- Business decision models do not have to be complete! Instead they should be able to produce multiple alternative solutions
- When DMN specifies an optimization objective, a decision model should be able to find a solution that optimize this objective



Optimal Decision?



Alternative and Optimal Decisions

- Complex real-world decisioning applications require to:
 - Generate and compare alternative decisions
 - Find an optimal decision that maximizes or minimizes a certain business objective
- Typical application domains:
 - product configuration, pricing,
 scheduling and resource allocation

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Optimization Tools

- There are many highly successful mathematical optimization techniques and supporting products
- Optimization Tool Catalogs:
 - Constraint Programming (35 products)
 - Linear and Mixed Integer Programming (13 products)
- DMN may help to bring these tools to the business decisioning domain



Introducing "What-If Analyzer"

- OpenRules has developed a new graphical tool "What-If Analyzer for Decision Modeling"
- It is oriented to business analysts who create and maintain DMN-based decision models



What-If Analyzer for Decision Modeling



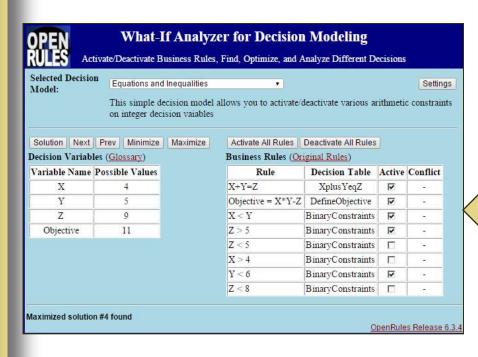
Activate/Deactivate Business Rules, Find, Optimize, and Analyze Different Decisions

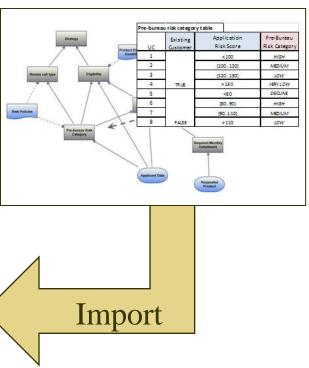
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What-If Analyzer for DMN

DMN Decision Model





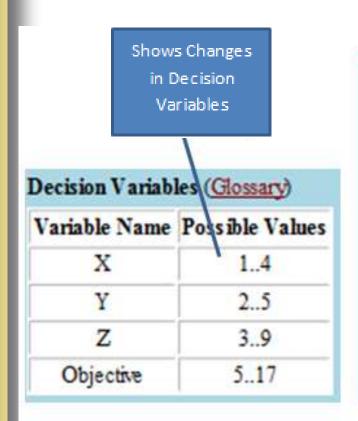


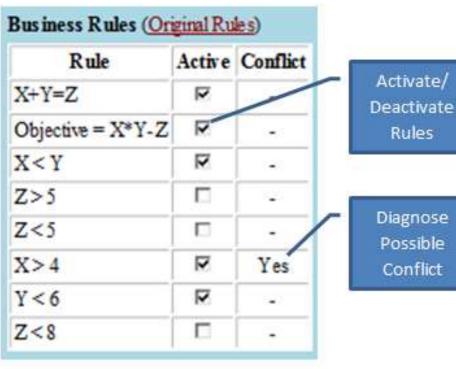
What-If Analyzer Key Features

- Downloading and showing DMN-based decision models
- Activation/Deactivation of different rules and with an immediate propagation of these actions
- Finding and navigating through multiple feasible solutions
- Finding optimal solutions for the defined business objectives



What-If Analyzer: Major Features







Live Demonstration

Demonstration Decision Models:

- Simple Arithmetic Problem
- Loan Approval Application
- How to Make a Good Burger
- Several Scheduling Problems

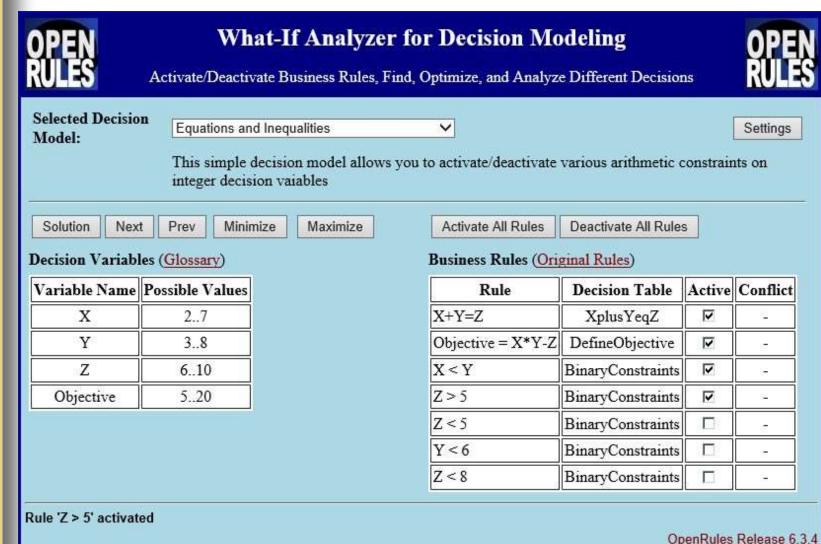


Decision Model "Simple Arithmetic Problem"

- There are 3 variables X, Y, and Z defined from 0 to 10
- Constraints:
 - X < Y
 - 0 X + Y = Z
- Variable "Objective" is defined from 5 to 20:
 - Objective = X*Y Z
- Find values of X, Y and Z that maximize or minimize Objective



Decision Model "Simple Arithmetic Problem"





Decision Model "Loan Calculation"

- A borrower provides the requested loan amount, loan term and personal info financial information as an input
- Usually the decision model produces one of two possible decision outputs:
 - the borrower is qualified for the loan
 - the borrower is not qualified for the loan with an explanation.



Decision Model "Loan Calculation"

- In real-world you do not want to lose a potential customer by simply rejecting the loan application
- Your decision model should offer the best possible loan amount and loan term when the application still will be accepted



Decision Model "Loan Calculation"

Decision Varia	bles (Glossary)
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Variable Name	Possible Values	
Monthly Income	4100	
Monthly Debt	2600	
Loan Amount	3500035999	
Loan Term	24	
Total Income	98400	
Total Debt	62400	
Accumulated Debt	9740098399	
Income Validation Result	SUFFICIENT	

Business Rules (Original Rules)

Rule		Conflict
Total Debt = expression	▽	-
Total Income = expression	V	-
Accumulated Debt = expression	✓	-
Loan Amount >= 35000	✓	-
Loan Amount = 50000		-
Loan Amount <= 75000	✓	-
Loan Amount >= 40000		-
Loan Amount >= 50000		-
Loan Amount >= 60000		Decis
Loan Term = 24	V	V
Loan Term = 36		
Loan Term = 72		
Loan Term <= 36		
IF Total Income > Accumulated Debt THEN Income Validation Result = SUFFICIENT	V	
IF Total Income <= Accumulated Debt THEN Income Validation Result = UNSUFFICIENT	✓	
Income Validation Result = SUFFICIENT	V	

Decision Variables (Glossary)

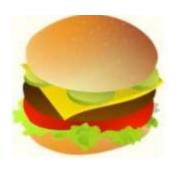
Variable Name	Possible Values	
Monthly Income	4100	
Monthly Debt	2600	
Loan Amount	53999	
Loan Term	36	
Total Income	147600	
Total Debt	93600	
Accumulated Debt	147599	
Income Validation Result	SUFFICIENT	

Rule 'Loan Amount = 50000' deactivated

Maximized solution #2 found



Decision Model "Make a Good Burger"



- Offered as a <u>DMCommunity.org</u> Challenge
- Burger ingredient list:

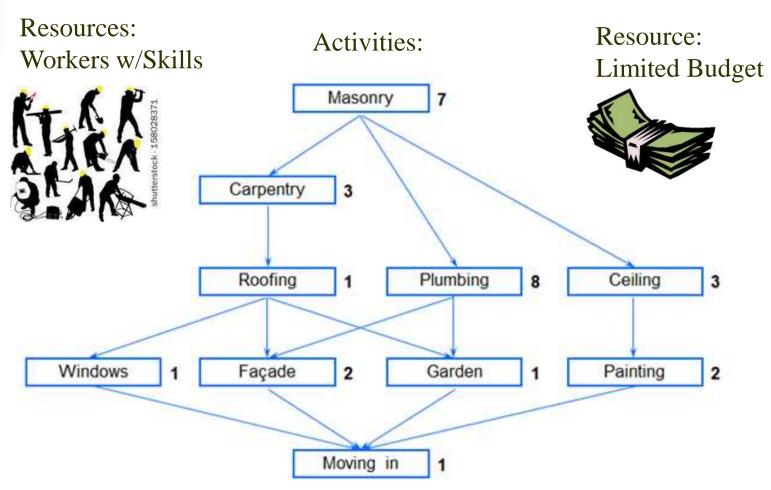
Item	Sodium (mg)	Fat(g)	Calories	Item cost(\$)
Beef Patty	50	17	220	\$0.25
Bun	330	9	260	\$0.15
Cheese	310	6	70	\$0.10
Onions	1	2	10	\$0.09
Pickles	260	0	5	\$0.03
Lettuce	3	0	4	\$0.04
Ketchup	160	0	20	\$0.02
Tomato	3	0	9	\$0.04

• Question: What is the most or least expensive burger you can make?

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House Construction Problems





Underlying Model

- Decision Model as Constraint Satisfaction Problem:
 - a set of variables, $X = \{X_1, X_2, ..., X_n\}$
 - a set of rules, R = { R₁, R₂,..., R_m }.
 - Each variable X_i has a nonempty domain D_i of possible values.
 - Each rule R_i defines relationships between different variables and specifies the allowable combinations of values
 - A decision is an assignment of values to variables, { X_i=v_i, X_j=v_j, ...}, that satisfies all the rules.



How What-If Analyzer is Implemented

OpenRules Solver:

Decision Model => Constraint Satisfaction Problem

JSR-331 - compliant constraint solver:

Rules Activation = Constraint Propagation

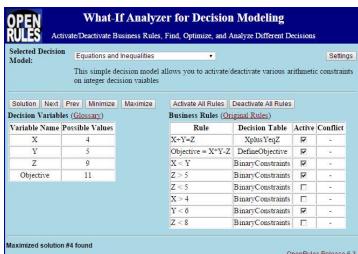
Finding Decisions = Finding Feasible and Optimal Solutions

22



What-If Analyzer GUI

- Real-world decision models may require specialized Graphical User Interfaces
- What-If Analyzer designed as a framework for development of different analyzers:
 - GUI can be easily modified using OpenRules Dialog
 - Underlying logic remains the same





Conclusion

- What-If Analyzer for Decision Modeling demonstrates how to add new practical functionalities to DMNbased decision models:
 - Dynamic Decision Modeling with live Rules Activation/Deactivation and Conflict Diagnosis
 - Finding Alternative and Optimal Decisions



References

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- JSR-331 Standard "Constraint Programming" www.JSR331.org
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